



## FAQs:

### **Where can I find the match schedule?**

The official match schedule for the FIFA U-17 Women's World Cup Uruguay 2018 is available on the following [page](#)

### **How do I obtain my ticket?**

Electronic tickets will be sent to the email address you provided during the booking process.

If you elected for in-store collection through the Antel network, you will need to pick up your ticket at one of their retail locations.

You can also purchase tickets on matchdays at one of the ticket booths.

Similarly, you can pick up previously purchased tickets at the ticket collection booths.

### **When do ticket booths open?**

Ticket booths will be open from two hours prior to the first kick-off on matchdays.

### **Do I need to print my electronic ticket?**

Tickets do not necessarily have to be printed out on paper. Access scanners will also be able to read the electronic ticket on your mobile phone. Please make sure your phones are adequately charged on the day.

### **When do gates open on matchdays?**

Gates will open two hours before kick-off.

### **Does the ticket provide access to both matches being played at the venue?**

A matchday ticket is valid for both matches being played at the venue on the same day.

### **Can I leave the stadium and re-enter?**

Yes, fans are able to leave the stadium and re-enter. You must have your ticket scanned at the exit gate before leaving the premises in order to re-enter at a later point in time. Tickets are only valid for the duration of the matchday stated on the ticket.

### **Can children get in for free?**

Children up to 12 years of age have free admission to the stadium when accompanied by a ticket-holding adult. Please note that proof of age will be required.

### **How can I obtain special access/assisted access tickets?**

Please contact the following email address to request a special access ticket: [ticketing@uruguay2018.uy](mailto:ticketing@uruguay2018.uy).

### **Which items am I prohibited from bringing into the venue?**

You can view a list of prohibited items at the following [link](#)

### **Can I use drones, cameras and recording equipment on site?**

It is prohibited to bring drones into the stadiums or to fly them over the stadiums.

Furthermore, any cameras deemed "professional" (i.e. with lenses measuring over 20cm) are also prohibited.

### **Will it be possible to purchase food and drinks at the venue?**

The stadium will operate concession stands offering a variety of food and beverages for purchase.

### **My query is not covered in the FAQs. What should I do?**

If you did not find the answer to your question in any of the sections above, please contact [ticketing@uruguay2018.uy](mailto:ticketing@uruguay2018.uy).